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Puzzles, Mysteries, and Complexities: Problem Solving in Project Management

Jerry L. Talley and Lynne Lombardo

On the door of every project manager is an invisible sign that says "Bring your problems to me", or at least that's how people behave. So being a PM means -- at least in part -- solving a high volume of problems. If you're lucky you can redirect your team members to deal with their own problems. Sometimes the problems are left on your desk. Either way, your fluency in problem solving is a key component of good project management.

Dr. Jerry Talley (Professor Emeritus at Stanford University) and Lynne Lombardo of Barnes & Conti Associates will share some new thinking in the art and science of problem solving that can give you a faster, more powerful way to think through the inevitable problems in any project.

Dr. Talley's research over 10 years of examining business problems and how people solve them revealed that there are really only 6 types of problems and each problem has a best strategy for finding a solution. By accurately identifying a problem rather than treating every problem with the same approach, you and your team members will save time, resources and increase good will- not to mention fewer sleepless nights.

Join us to learn about the 6 problem types, the components of an ideal problem-solving group, and key skills you'll need in your role as leader or facilitator.